



Apply for a \$75 rebate when you purchase & install a new qualifying clothes washer with a Water Factor of 6.0 or less.

# High Efficiency Clothes Washer Rebate Program

Residential customers may receive a \$75 rebate for purchasing a qualifying High Efficiency Clothes Washer (HECW)!

**Save Energy and Water:** Clothes washers account for more than 20% of water used inside the home. Conventional clothes washers can use more than 40 gallons per load (gpl). That's over 300 pounds of water to wash a typical load of about 7 to 12 pounds of clothes. In contrast, an HECW uses about 18-25 gpl and can hold larger loads! Using an HECW reduces water use and energy consumption. This adds up to savings for you and a big boost for the environment. Replacing old washers with HECW models will help maintain our future water supplies and also affect water rates.

## What's in it for the Customer?

**SAVE WATER!** High Efficiency Clothes Washers use 30-50% less water. Customers with water meters will especially notice a difference. **SAVE ENERGY!** HECWs use less energy to operate. Also, with less water to heat, energy costs can be reduced about 50%, so you save there too. **SAVE TIME!** Better water extraction means less dryer time for more energy savings. Most HECWs have a larger load capacity than conventional washers for even more time and energy savings. **MORE SAVINGS: Save on Laundry Products!** HECWs use less water, so less detergent and softeners are needed. **Save on Clothing!** The tumbling motion of a HECW is gentler on fabrics which helps extend clothing life. **Save even more Money!** You may also qualify for a rebate from PG&E.

## HOW THE PROGRAM WORKS

Obtain guidelines and application using one of these contacts: ♦♦Telephone: (559) 621-5480

Visit our Website: [www.fresnowater.org](http://www.fresnowater.org) (click Conservation) ♦♦Email: [waterconservation@fresno.gov](mailto:waterconservation@fresno.gov)

♦♦FAX: (559) 498-4228. Or drop by our Office: City of Fresno Water Division - 1910 East University, Fresno, CA 93703

1. Do not purchase clothes washer until you verify that the HECW you want meets rebate criteria listed in the *HECW Rebate Program Guidelines & Conditions, Clothes Washers Qualifying for Rebates*.
2. Purchase and install the new qualifying High Efficiency Clothes Washer.
3. Send completed application along with a copy of original dated sales purchase receipt to the Water Division.
4. Upon receiving Application, the City will contact applicant to schedule an inspection to verify that the qualified HECW has been installed.
5. Rebate will be mailed 4-9 weeks after application approval and inspection.

**Learn More about HECWs:** Consortium for Energy Efficiency (CEE): <http://www.cee1.org/resid/seha/rwsh/rwsh-prod.pdf>

PG&E: <http://www.pge-rebates.com/> telephone:(800) 933-9555

ENERGY STAR: [http://www.energystar.gov/index.cfm?c=clotheswash.pr\\_clothes\\_washers](http://www.energystar.gov/index.cfm?c=clotheswash.pr_clothes_washers)

California Urban Water Conservation Council - H<sup>2</sup>O House: <http://www.h2ouse.org/>

## Program Rebate Guidelines and Conditions

### **Clothes Washers Qualifying for Rebate** (Not all high efficiency appliances qualify for this rebate.)

- New High Efficiency Clothes Washer.
- Qualifies as an ENERGY STAR® labeled appliance.
- Meets Consortium for Energy Efficiency (CEE) standards for energy and water consumption standards with a Water Factor of 6.0 or less.

A list of qualifying HECWs can be found at the Consortium for Energy Efficiency (CEE) website: <http://www.cee1.org/resid/seha/rwsh/rwsh-prod.pdf> . You can also check for the information from your appliance dealer or contact the Water Conservation office: 559-621-5480 if you have questions.

### **Who Qualifies?**

- City of Fresno Residential customers who have property with existing single or multi-family residential dwellings within the City service area, and who pay a water utility bill to the City of Fresno. Renters or tenants must have written approval from the property owner.

### **Installation, Inspection, Documentation**

- Qualifying HECW must be completely installed at approved service location listed on the customer's City of Fresno water utility bill account. Qualifying HECW must be new; not pre-owned or leased. Qualifying HECW must remain installed at specified location for at least 6 months.
- Rebates subject to on-site compliance inspection by City representatives to verify installation of HECW at customer's City of Fresno utility account service address.
- Customer must provide a copy of original dated sales purchase receipt of purchase for the qualifying HECW. Receipt must list manufacturer and model.

### **Timelines**

- Program applies to qualifying High Efficiency Clothes Washers purchased on or after 2/1/10.
- Application must be post marked and received within 60 days of purchase date of qualifying HECW clothes washer or rebate will not be processed.

### **Rebates**

- Rebates will be mailed, 4-9 weeks after installation approval.
- Level of incentive is \$75 per qualified unit. Rebate amount cannot exceed purchase price of new unit.
- Limit of *one rebate* per residential customer utility billing account.

### **Application and Rebate Approval or Denial**

- Customers must fulfill all program guidelines to be eligible for incentives. Incomplete and unsigned applications will not be approved.

### **Other Considerations**

- The Rebate Program is not responsible for materials delayed or lost by mail.
- Submission or possession of a rebate application does not guarantee receipt of a rebate.
- Funding for this rebate program is limited to available resources. This program shall at all times be subject to change or termination without prior notice. Rebates are processed on a first come, first served basis.
- Offer void where prohibited or restricted by law.

**Disposal of Old Clothes Washers:** Customer is responsible for disposal of old washer.

**Resources:** City of Fresno, Solid Waste Division: 621-1452; Community Sanitation - Annual Operation Clean-up: 621-1447; a recycling center (check yellow pages). Ask the dealer who sold the washer if they can dispose of the old one. If it is a relatively efficient working washer, consider donating it.



\$75 REBATE Effective 2/1/10

Mail To: City of Fresno, Water Division, H E Clothes Washer Rebate  
1910 East University, Fresno, CA 93703, Phone: (559) 621-5480 -  
Fax: (559) 498-4228, E-mail: [waterconservation@fresno.gov](mailto:waterconservation@fresno.gov)  
Web site: [www.fresnowater.org](http://www.fresnowater.org).

# High Efficiency Clothes Washer Rebate Program

## Account Information (PLEASE PRINT CLEARLY)

Date: \_\_\_\_\_ City of Fresno Utility Bill Account # \_\_\_\_\_

Account Name \_\_\_\_\_

Account Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (or Cell) DAY \_\_\_\_\_ EVENING \_\_\_\_\_

E-Mail \_\_\_\_\_

Property Owner (if different from above) \_\_\_\_\_

Mailing Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Day) \_\_\_\_\_ (Evening) \_\_\_\_\_ E-Mail \_\_\_\_\_

*Renters or Tenants: Participation requires written approval from property owner. (Attach to Application.)*

## Building Information (Installation Address) ALL REQUESTED INFORMATION MUST BE PROVIDED

Building Type (select one):  Single Family Home

Mobile Home  Condo/Townhouse  Apt/Duplex

Number of People in selected dwelling unit \_\_\_\_\_ Year dwelling was Constructed \_\_\_\_\_

Dwelling Site name (if applies) \_\_\_\_\_ Selected Unit # (if applies) \_\_\_\_\_

Number of Units at entire dwelling site (if more than one) \_\_\_\_\_

## NEW Qualifying High-Efficiency Clothes Washer (HECW) Information

Information required below can be provided by Retailer or may be available in appliance booklets.

Washer Manufacturer Name \_\_\_\_\_ Model # \_\_\_\_\_  
(Model# often located inside door opening, below rubber boot.)

Cubic Feet \_\_\_\_\_ Water Factor \_\_\_\_\_ Retailer name \_\_\_\_\_ City \_\_\_\_\_  
(Must be 6.0 or less)

Purchase Date \_\_\_\_\_ Purchase Price \$ \_\_\_\_\_ Installation Date \_\_\_\_\_  
(Without tax)

**Additional Information**

How did you learn of the HECW Rebate? \_\_\_\_\_  
Would you have purchased a HECW at this time if the City of Fresno was not offering rebate? Yes \_\_\_ No \_\_\_  
Is this HECW a replacement for an existing washer? Yes \_\_\_ No \_\_\_

**Inspection and Documentation**

**INSPECTION:** Rebates are subject to on-site compliance inspection verifications of the installed new HECW at the customer's City of Fresno utility account service address. Upon application approval, Applicant will be contacted to schedule an installation confirmation appointment.

Circle day and time most convenient for you: TUESDAY – WEDNESDAY – THURSDAY – FRIDAY AM or PM

**DOCUMENTATION:** To receive a \$75 rebate, residential customer must purchase and install a new HECW qualifying as an ENERGY STAR® labeled appliance which meets Consortium for Energy Efficiency (CEE) standards for energy and water consumption standards with a Water Factor of 6.0 or less.

- Rebate value may not exceed the actual cost of High Efficiency Clothes Washer (HECW).
- Application must be received within 60 days of purchase and installation of clothes washer.
- Copy of original dated sales purchase receipt must be attached to application for HECW Rebate approval.
- Limit of one rebate per residential customer utility billing account.
- Compliance with *HECW Rebate Program Guidelines and Conditions* is required.

**Agreement of Terms and Conditions**

- City of Fresno may deny any application that does not meet program requirements, which can be obtained by calling (559) 621-5480. The undersigned expressly agrees that the City may inspect all properties participating in the High Efficiency Clothes Washer Rebate Program; that the City does not guarantee the performance of any clothes washer; and that the City does not warrant any clothes washer or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the clothes washer for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a clothes washer. The City reserves the right to alter or terminate this program at any time without prior notice. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

TRACKING # _____	<b><u>For Official Use Only</u></b>
Application: Approved ___ Denied ___ Reviewed by _____	
Reason for Denial _____	
Inspection Date _____	Inspectors _____ Rebate: Approved ___ Denied ___
Reason for Denial _____	
Original Receipt received _____	Comments _____ Authorization _____
Date to Accounting _____ <b>Amount of Rebate: \$75</b>	
<b>ACCOUNTING:</b> Rebate Check sent : Date _____ By _____ Voucher No. _____	